How to Access the Library's Online Catalog & E-materials:

Would you like to check your library account to see what items you have checked out? Want to see what e-books or e-audio are available? Are you interested in learning more about what you can still borrow while libraries are closed? The instructions below explain how to access your library card number and PIN/password, how to logon to your library account through the online catalog, and what apps are available to checkout e-books/e-audio. If you have any questions not answered below, please call 413-662-3133 and leave a message or email reference@northadams-ma.gov.

Library account number and PIN/password

In order to access your library account online or download e-materials, you need to know your library card number and PIN/password.

- If you do not know your library card number, please email reference@northadams-ma.gov.
- If you do not have a PIN/password or forgot your PIN/password, please email reference@northadams-ma.gov and a staff member can reset this for you. You can also select the "Forgot your password?" link on the catalog login page (see "Option 2" below for instructions on getting to the Library's catalog) and an email to reset your password will be sent to the email address listed in your library account.
- If you do not currently have a library account at any CWMARS participating libraries, please visit https://forms.gle/URvocmKavb8vfMiN8 to apply for a temporary library account. You will be contacted by a NAPL staff member with your library card # and PIN/password. This may take 1-2 business days to process.
- You may also visit www.cwmars.overdrive.com to get an instant free account for accessing digital materials only. Please note this account is for access to e-books and e-audio. It does not include other digital materials like databases or online classes.

Option 1: The Overdrive and/or Libby App

- There are two app options that can be downloaded from your device's app store.
  - The Overdrive app allows access the catalog's full assortment of resources from physical materials like books, DVD's, and audio books to e-resources like e-books, digital magazines, and e-audio.
  - The Libby app allows access to all the catalog's e-materials only, e-books and e-audio.
- You may find that one app better suits your needs (example, Libby may be a good choice if you only plan to use e-materials, Overdrive if you want to see all available formats).
- From both apps, you can login with your library card number and PIN/password, search the catalog, borrow materials, and place holds. Please see the Overdrive Help page for more information on connecting your specific device https://help.overdrive.com/en-us/home.htm

Option 2: The Library's Catalog

- Go to the North Adams Public Library's website: www.naplibrary.com

- At the top of the page, hover the cursor over "Catalog" and select "My Account" from the drop-down menu. If on a mobile device, click "Menu" in upper left corner, scroll to "Catalog" and select "My Account".
- To login to your library account, you will need your library card number listed on the back of your library card (any CWMARS participating library is included) and your PIN/password.
- Once logged into your account, the catalog can be accessed by clicking the "Browse the Catalog" link.
- Then select the "Advanced Search" option to refine your search by format, title, author, and/or keyword.
- To search for E-materials, under "Format" select E-audio, E-book, E-serials (magazine, travel books, etc.), or E-video.
- The search results page will list records that match your search criteria.
- In order access a specific material:
  - Click on the link that says "C/W MARS patrons click here to download this title (login required)."
  - You will be redirected to the C/W MARS Overdrive login page. Select C/W MARS for your library and use your library card # and pin to login. You may checkout or place a hold from here. If no copies are currently available, you may place the item on hold. To place a hold, click the "Place Hold" button and enter your email address.
  - To borrow a material, click the "Borrow" button. You may select your loan period length as well. To read your e-book, you must select the format. Choose "Kindle" if you have any mobile device, have an Amazon account, and would like to read through the Kindle app. If you do not have an Amazon account or would not like to use the Kindle app, you may also read using your browser or download the book as a document.